

Please be advised that the following email is circulating. This is not an email from FirstBank, and it is believed to be targeting customers of another bank with a similar name. The subject line may read as “Firstbanks - customer service notification” or “Attention - Important Customer Information”.

Anyone who receives this email is advised to delete it without responding to it or clicking on any links within the email. If you have any questions, you can contact FirstBank’s Electronic Banking Department at 1-800-413-4211 or your local FirstBank branch.

Sample of fraudulent email:

From: services@secure.fbol.com [mailto:services@secure.fbol.com]
Sent: 03 September 2008 13:08
To:
Subject: {Clean} Attention - Important Customer Notification 18

**FIRST
BANK**

As a Firstbanks customer, your privacy and security always come first. We have been dedicated to customer safety and protection, and our mission remains as strong as ever.

We inform you that your Firstbanks Internet banking account is about to expire. It is strongly recommended to update it immediately. Update form is located [here](#).

However, failure to confirm your records may result in account suspension.

This is an automated message. Please, do not reply.

Sincerely, Firstbanks administration